



# Know Your Day To Water

From May 1 to September 30 of every year, JCSA customers are under Ordinance No. 116A-34 to help the County manage water demand during the hot summer months.



## Under the Ordinance:

JCSA customers may use water outdoors for any purpose, at any time, on any day, as long as it is with a container or with a hose with an automatic shutoff nozzle. The hose must be attended at all times.

Any other method of outdoor water use, such as automatic irrigation systems, sprinklers, or hoses without automatic shutoff nozzles, must follow the Outdoor Water Use Schedule, which is based on your street address.

## Under the Schedule:

- JCSA customers with odd addresses can use water outdoors between midnight and 9 a.m. and between 5 p.m. and midnight on Wednesdays, Fridays & Sundays. Neighborhood common areas are considered odd addresses.
- JCSA customers with even addresses can use water outdoors between midnight and 9 a.m. and between 5 p.m. and midnight on Tuesdays, Thursdays & Saturdays.

Outdoor Water Use Schedule		
<i>Please Remember: Outdoor water use allowed between midnight and 9 a.m. and between 5 p.m. and midnight.</i>		
	ODD Address #	EVEN Address #
MONDAY	<b>recovery day</b>	
TUESDAY		✓
WEDNESDAY	✓	
THURSDAY		✓
FRIDAY	✓	
SATURDAY		✓
SUNDAY	✓	

## Exemptions:

- New turf (newly installed lawn) can be watered for 60 consecutive days from installation. Exemption requests must be submitted to the JCSA in writing or online at [www.jccEgov.com](http://www.jccEgov.com). **\*Does not include a monetary credit on water bills.**
- Licensed vehicle washing and pressure washing businesses.
- Nursery stock and plant material can be watered on property where it is grown, produced or sold.

**New:** All irrigation systems installed in James City County and supplied water by the James City Service Authority (JCSA) after March 8, 2005 are required to have a rain sensor that is adjusted to shut off automatic irrigation systems when one-fourth inch of rain has fallen. JCSA customers with automatic irrigations systems that were installed prior to March 8, 2005 without a rain sensor are encouraged to install a rain sensor. The automatic irrigation system must have a backflow prevention device permitted through Code Compliance.

*Ordinance No. 116A-34 applies only to JCSA customers. Violation is a Class 1 Misdemeanor, punishable by a fine of up to \$2,500. Citizens with private wells and customers of Newport News Water Works are encouraged to follow the odd/even schedule to help avoid excess peak water demand. Violations may be reported by calling JCSA Operations at 229-7421.*

## For More Information:

- [www.jccEgov.com](http://www.jccEgov.com)
- Outdoor Water Info Line: 259-4152
- JCSA Water Conservation Coordinator: 253-6859
- JCSA Customer Service: 253-6800

### Sixty Day New Turf Exemption Form - James City County Ordinance No. 116A-34

*(Properties with pending Certificates of Occupancy need not apply.)*

Property Owner: \_\_\_\_\_

Property Address: \_\_\_\_\_

Subdivision/Neighborhood: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Date turf/seed/plugs installed: \_\_\_\_\_

Please submit to: Beth Davis, JCSA Environmental Education Coordinator  
P.O. Box 8784, Williamsburg, VA 23187-8784

Fax: 253-6850 Email: [bdavis@james-city.va.us](mailto:bdavis@james-city.va.us) or submit online Exemption Form at [www.jccEgov.com](http://www.jccEgov.com)



# Water Charges

## Retail Service Rates

Residential water service shall be based upon an Inverted-Block Rate Structure:

Block	Per Quarter Bill	Volume	Charge
1st	< 15,000 gallons	per 1,000 gallons	\$2.30
		per 100 cubic feet	\$1.72
2nd	> 15,000 but	per 1,000 gallons	\$2.71
	< 30,000 gallons	per 100 cubic feet	\$2.03
3rd	> 30,000 gallons	per 1,000 gallons	\$7.60
		per 100 cubic feet	\$5.69

## Credit for Outdoor Water Usage

James City County residents served by the James City Service Authority (JCSA) sewer system can obtain credit on the sewer and wastewater treatment portion of your HRUBS bill by registering either the sub-meter attached to your irrigation sprinkler system or by using a hose bibb water meter that attaches to your outside spigot.

### Q. How do you obtain these meters?

A. One is by contacting a landscape company who installs irrigation sprinkler systems or if you choose the hose bibb water meter system, you can find this information online or by contacting a company who handles water meters.

### Q. When should you register the meter?

A. As soon as the meter is installed by the landscape company putting in your irrigation system or when you receive the hose bibb meter from the manufacturer.

### Q. How do you register the meter?

A. Register your meter by contacting the Customer Service Department for the JCSA at (757) 253-6800 or online at [www.jccEgov.com](http://www.jccEgov.com). You will receive your sub-meter reading forms and your FREE "Watering Days" magnet by mail. Your usage outside will then be credited towards your sewer and wastewater treatment portion of your bill. Water is not included in the credit. There is an \$18.00 a year sub-meter fee.

